

Stage 2 'TelStar' - Online maintenance records

The free asset management tracking system

Accurate chronological record keeping is vital for efficient asset management, Stage 2 Telstar provides an easy to use online record system that is free to our clients.



How Stage 2 'TelStar' works.

Stage 2 'TelStar' opens the records of engineering site visits, equipment performance measurements, and details of related office activities as an online service for clients. These records are accessed via either Controlstars Systems Ltd website using a individual clients password protected area, or the records can be viewed using Controlstar Systems SCADA program (the main system display program). Using the SCADA a user connects seamlessly with the dedicated area on Controlstars website, and the records display as normal SCADA pages. For live access to the records via the SCADA the PC needs to have Broadband connection.

A client can add information, so creating an interactive tool for both parties. Provided the system is not heavily used clients are free to add records which are not directly related to the control system.

The existence of new important operational information are highlighted on the navigation for the location.

In future detailed condition monitoring data such as vibration plots, power quality measurements will be integrated in the 'TelStar' system.

For clients operating either under a Controlstar Systems Ltd maintenance agreement or within a warranty period, 'Telstar' has no ongoing costs (apart from any third party communication costs).

The clients records are archived and protected as part of the data on Controlstars Systems website.

Online 24/7 as part of the SCADA system.

Both the client and Controlstar Systems can add and amend records, creating a joint working system to coordinate and record activities.

Each client is provided with a dedicated password protected data base on Controlstar Systems own web site. It is through this web site that data is accessed and edited.

When a clients SCADA has broadband connection, the Stage 2 TelStar screens are viewed and edited from within the SCADA.

The system can be used for tracking any issue, allowing clients to use the system as a general record keeping facility.

Stage 2 'TelStar' is free (excluding third party communication costs) either during the systems warranty period or as a service under a Controlstar Systems Ltd maintenance contract.

Automatically archived under our own IT system. The Database is an open standard, and a full copy of the records are provided every year.

View New Resolved Issues									
Ref No.	System	ZONE	Site	Date/Time	Added By	For Attention Of	Short Description	Details	Resolved Date
1009	JBA	Went	Southfield Lane	17/Jan/2007 09:13	Richard	JBA	Pump 1 is unavailable / switched off	Pump 1 is unavailable / switched off	18/Jan/07
1010	JBA	Dun	Clough	19/Jan/2007 12:40:37	Richard	Controlstar	Contact	Cannot contact Towns Clough. When manual contact is attempted the message "This mobile phone is currently switched off, please call later or send a text" is given. Note from Controlstar - Site online, fault due to excessive high voltage caused by faulty fuse in Distribution section. This fuse had to be replaced by the electrician.	19/Jan/2007 12:40:37

Issue Notes					
Details					
System:	JBA	Zone:	Went	Ref No:	1009
Added By:	Richard	Site:	Southfield Lane	Date:	17/Jan/2007
Quick Desc	Pump 1 is unavailable/switched off				
Pump 1 is unavailable/switched off					
Added By:	Mark Duell	Date:	19/Jan/2007 09:13		
Pump 1 working OK on last visit (18/Jan/07). Pump 2 was unavailable. 2 fuses in starter Section had blown Electrician informed and looking into the problem					

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